



COVID CERTIFICATE

- **Please show your certificate of vaccination or recovery upon check-in.**
- The certificates are only valid with an ID (ID, passport, ...). The Covid certificate is checked by means of the "COVID Certificate Check" app. The person checking the Covid certificate uses the proof of identity (with photo) to compare the name and date of birth with the information on the Covid certificate.
We ask you to wear the ribbon we give you (as a sign that the certificate has been checked).
- Persons **under 16 years of age are not required have a certificate.**
- **Certificates (vaccination or recovery) are compulsory in the following hotel areas:**
 - Indoor catering and bar operations
 - Indoor events (private events such as weddings, seminars, cultural events such as concerts, ...)
- **The mere overnight stay in a hotel does not fall under the certificate obligation.**
- No certificate obligation applies to outdoor areas.

HOTEL

- **Please wear your mouth-nose protection when entering the hotel.**
- **Hand disinfectants and information are available in all public areas as well as at entrances.** In addition, we appeal for appropriate hand hygiene.
- Do not use the elevator with strangers.
- Always keep a **distance** of 1.5m from other people.
- Glass screens are installed at the **reception area.**
- **Protective equipment** is available upon request.

ROOMS

- Disinfection of critical points (door handles, stair railings, etc.) and a higher frequency of cleaning ensure your safety.
- Your **hotel room** will be thoroughly cleaned and disinfected before your arrival.

HOTEL SEASIDE TEAM

- Hotel Seaside's team is continuously trained in accordance with the current **hygiene measures.**
- **All team members** who tend to guests longer than 15 minutes and at a distance closer than 1.5 metres wear a **hygiene mask.**
- Our **cleaning staff** are required to wear gloves at all times (they are also required to change gloves after each room as well as when changing activities).
- Public areas are **disinfected** at regular intervals.

HOTEL SEASIDE

Ihr Kraftort am Thunersee

Schachenstrasse 43 | 3700 Spiez | Schweiz

T. +41 (0)33 650 81 81 | info@hotel-seaside.ch



GASTRONOMY

- Select and enjoy from the ever-popular **Hotel Seaside buffets** as per usual. All **meals (breakfast, lunch, and dinner)** are served buffet-style in compliance with the current hygiene regulations. We kindly ask you to observe the spacing rules (follow the markings on the floor), to disinfect your hands, and to wear mouth-nose protection on the way to the buffet as well as at the buffet.
- While visiting the Hotel Seaside restaurant, you can leave your **face mask on the table**.
- **Indoors and outdoors, any number of people may sit together at one table**
- According to the Canton of Bern's guidelines, restaurant guests must provide their **names as well as their date of birth and full address**. This information is treated confidentially and discarded after 14 days; **in the outdoor areas, contact details no longer need to be collected**.
- The **distances** between tables and guest groups are at least 1.5m.

EVENTS & SEMINARS

- **Seminars and events may be held indoors and outdoors without restriction on the number of participants.**

We look forward to being there for you and making your event a productive experience.

ARRIVAL AND DEPARTURE

- We kindly ask you to pay by **card (EC, Postcard, VISA, Mastercard)**, if possible.

HYGIENE MASKS

- All Hotel Seaside employees wear a hygiene protection mask. We also ask you to wear a protection mask in all public areas.
- The **obligation to wear a mask** applies in all publicly accessible areas. Additionally, there is an obligation to sit in restaurants. The obligation to wear a mask does not apply as long as you are seated at a table. As soon as you get up from the table, the mask obligation applies again. Children under 12 years of age are exempt from the mask wearing obligation as are people who can prove that they cannot wear face masks for special reasons (particularly medical reasons). An exemption also applies to performing persons such as artists or speakers as long as they are performing and wearing a mask is not possible. As soon as the performance has ended, they too must wear a protective mask.

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HOTEL
SEASIDE
ABZ SPIEZ

CLEANING & DISINFECTION

- Cleanliness has always been a big priority at Hotel Seaside. Thus, our cleaning protocol only needed to be extended by a few points (such as the disinfection of all rooms and outdoor areas with a special focus on critical points like handrails, door handles, work surfaces, elevator, changing rooms, toilets, etc. and of rooms after departure).

PREVENTION

- As a further precaution, we kindly ask you to refrain from visiting Hotel Seaside if **you have not been feeling well in the past 14 days as well as if you have had or are experiencing any of the following symptoms:** cough, sore throat, shortness of breath with or without fever, fever, muscle aches, cold symptoms, or impaired sense of taste.
- Hotel Seaside protection model, where all measures for compliance with the regulations of Federal Office of Public Health (BAG) are recorded, is most certainly available to you for inspection at any time. Please contact the reception for this purpose.
- For the latest information on safe travel and travel regulations, please visit the [BAG's site](#).

CANCELLATIONS DUE TO COVID-19

If you are unable to travel for Covid-19 reasons, we will cancel your stay free of charge. For all other cases, the **usual, applicable cancellation conditions** apply.

Reasons for a cancellation free of charge are:

- Border closure of Switzerland and/or country of origin
- Country of origin issues a travel warning for Switzerland or the Canton of Bern
- Switzerland/the Canton of Bern is declared a risk area
- Returning travellers must take a home quarantine.

NO reason for a cancellation free of charge is:

- a missing Covid certificate

Valid from December 20th, 2021

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